



JOB POSTING

POSITION: **Tenant Support Worker**

COMPANY: **Vancouver Native Housing Society**

LOCATION: **Kwayatsut – 2465 Fraser Street, Vancouver BC**

COMPENSATION: **\$18.00/hour – Must be available for Shift Work**

WEBSITE: **www.vnhs.ca**



WHO ARE WE?

VNHS's mandate is to provide safe, secure and affordable housing. Although our original and ongoing mandate is to focus on the housing needs of the urban Aboriginal community we have expanded our operations to include housing solutions for seniors, youth, women at risk, persons living with mental illness, homeless and at risk populations.

We are looking for someone for the position of Tenant Support Worker for our newest supportive housing development for homeless adults and at-risk youth. Reporting to the Program Manager, this position will deliver housing and support services to assist residents in stabilizing their lives and gain life skills that will allow them to transition to permanent housing. The Tenant Support Worker will also assist in providing programming to build a sense of community among the marginalized, diverse residents of this 99-unit building. This position will work closely with our partner, Broadway Youth Resources Centre (BYRC) who will occupy 2 floors of the building as well as oversee 30 youth residents, aged 16 to 24.

Major Responsibilities will include:

- Assisting residents to identify and connect with community support services such as mental health programs, education, employment, social services and community amenities
- Promoting tenant participation to build a sense of community through organized social events and activities
- Assisting the Program Manager with coordination and delivery of programming and support services with BYRC
- Liaising with other agencies that serve our residents
- Assisting with orientation and other rent ready programs

Major Responsibilities (continued)

- Helping tenants maintain their housing by assisting the Program Manager in facilitating individualized life skills programs through education and referral to the appropriate social, health, income support, and service organizations when needed
- Promoting a sense of security through “good neighbor” behaviors
- Assist residents with building issues such as care of common areas and daily care of their living spaces
- Working with Building Manager to ensure compliance with BC Residential Tenancy Act and program agreements
- Coordinating contingency services and providing non-violent crisis intervention and/or extraordinary services where indicated.

Qualifications and Requirements:

The successful candidate will have completed Secondary School, plus three (3) years of related experience or an equivalent combination of education, training, and experience. Candidates must be able to demonstrate positive proof of two years sobriety.

Must have:

- Criminal record check for working with children and vulnerable adults – clearance required
- A valid Class 5 driver’s license
- Clean driving abstract

Assets:

- First Aid Certificate
- Non-Violent Crisis Intervention (or other related training an asset)
- Experience with addictions, mental health, or working with youth at risk
- Knowledge and understanding of Aboriginal culture

This position is a casual, on call as required by Vancouver Native Housing Society. Shift Work is a requirement of this position and flexibility with hours will be required to meet operational deadlines.

If you are interested in this position, please send a resume and cover letter to careers@vnhs.ca with “**TENANT SUPPORT WORKER**” in the subject line. Please note, while we would like to connect with all of our applicants for this position, only those chosen for interview will be contacted.

Please note, while we would like to connect with all of our applicants for this position, only those chosen for interview will be contacted. Do not contact the office directly.